

Ian Prosser
HM Chief Inspector of Railways
Railway Safety Directorate



E-mail: ian.prosser@orr.gsi.gov.uk

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Mick Cash
RMT General Secretary
Unity House
39 Chalton Street
London NW1 1JD

Dear Mick

GREATER ANGLIA DISPUTE – REPLACEMENT LABOUR

Thank you for your letter of 5th October raising concerns regarding the use of contingent guards during the industrial action by RMT on the Greater Anglia franchise.

Two of my inspectors have reviewed the procedures put in place for the training of contingent guards and have identified a number of areas with deficiencies that need to be addressed, including:

- Planning procedures;
- Risk assessment;
- Training; and
- Safety validation.

AGA have acknowledged the failings in the above areas and have agreed that contingent staff will not be used until the issues have been rectified to the satisfaction of ORR.

You can be assured that as and when contingent guards are re-deployed ORR will be undertaking appropriate levels of monitoring to ensure the safety of the railway.

Yours sincerely

Ian Prosser
HM Chief Inspector of Railways

